

## Point of Sale



## Dinerware Simplifies Restaurant Management – Empowering Restaurateurs to Turn First-Time Visitors Into Loyal Customers

### Industry-Leading POS Software

Dinerware has been successfully serving the bar and restaurant industry for nearly two decades. Whether you operate one restaurant or manage up to 20 locations, Dinerware is committed to delivering simple, reliable and secure point-of-sale solutions. Our user-friendly interface, agnostic platform and extensive customization capabilities deliver the power and flexibility to increase productivity, grow your business—and drive your bottom line.

Dinerware support a wide array of food service customers – from fine dining, quick serve and table service to bars and pubs, nightclubs and food trucks.

### Dinerware Features

- Time Clock
- Fast EMV Payments
- Inventory
- Reporting
- Table Management
- Tablet Point of Sale (POS)
- Pay at the Table
- Online Ordering
- Gift Cards, Loyalty and more (continued on back)

Dinerware's hardware-agnostic platform is designed to run on traditional and mobile tablet terminals and integrates with Heartland EMV Payments, Heartland Payroll, CRM, Heartland Gift Card and Heartland Gift+Rewards. Dinerware operates on Windows for many handheld devices.

Whether it's Table Management, Reservations, Delivery and Online Ordering, Labor Scheduling or Inventory Control, Dinerware will increase staff productivity and drive your profits to new levels.

Dinerware is available as SaaS (Software as a Service) or PaaS (Platform as a Service) with hardware.

## Payments Anywhere, Anytime, On Any Device

Secure payment solutions to maximize flexibility and minimize total cost of payment acceptance

### ***Flexibility***

- In-store, online and mobile payments
- Bill payments
- Credit/debit cards, digital wallets and stored value cards

### ***Security***

- Industry-leading security protocols
- Advanced anti-fraud technology
- Heartland Secure™ technology backed by a comprehensive breach warranty

### ***Efficiency***

- 2-second authorization times
- 99.995% uptime
- Interchange optimization service
- Fast funding

## Customer Engagement Tools To Turn Buyers Into Loyal Customer Advocates

***Analytics*** provides powerful tools to increase the effectiveness of marketing and advertising dollars.

***Gift+Rewards*** builds brand equity and boosts customer frequency with rewards-based marketing programs.

## Payroll Made Simple

Dinerware can integrate with Heartland Payroll to provide complete payroll, hiring and HR solutions – enabled by technology, powered by people

### ***Process payroll with ease and confidence***

- Pay employees by check, direct deposit or pay card
- Utilize built-in timekeeping solution or integrate into existing tools

### ***Make better hiring decisions***

- Automate job application process and new hire compliance
- Screen for Work Opportunity Tax Credits (WOTC)
- Onboard new hires electronically

### ***Manage people, not just payroll***

- Affordable access to HR tools and solutions
- Customizable reporting for W2, 1099 and seasonal employees
- HR training, forms and templates
- Online access to HR regulation changes

## Get Started!

***To experience the real value Dinerware delivers to independent restaurateurs like you, contact a Heartland Dealer for a one-on-one demonstration.***

## About Heartland

Heartland delivers fast, secure omnichannel payment processing and business solutions to more than 400,000 business locations nationwide. Heartland pioneered the Merchant Bill of Rights, a public advocacy initiative to educate merchants about fair payment processing practices. Heartland Payment Systems is a Global Payments company (NYSE: GPN)



A **Global Payments** Company

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